

## COMMISSIONER'S NETWORK ADEQUACY ADVISORY COUNCIL

### Minutes of Meeting Held

The Commissioner's Network Adequacy Advisory Council held a public meeting on Thursday, August 17, 2017 at 10:00 a.m. at the Nevada Division of Insurance Hearing Room, 1818 East College Parkway, Carson City, Nevada, which was video-conferenced to Las Vegas at the Nevada State Business Center Tahoe Room, 3300 W. Sahara Avenue, Suite 430 Las Vegas, Nevada. Notice of the meeting was posted in compliance with Nevada's Open Meeting Law. The video recording of this meeting may be viewed on the Division's website, [http://doi.nv.gov/Insurers/Life\\_and\\_Health/Network\\_Adequacy\\_Advisory\\_Council/](http://doi.nv.gov/Insurers/Life_and_Health/Network_Adequacy_Advisory_Council/).

#### Roll Call of Members:

##### The following Council members were present:

Bill Welch (CC)  
Dr. Howard Baron (LV)  
Jack Kim (CC)  
Jon Hager (CC)  
John Packham (LV)  
Pete Sabal (CC)  
Nancy Hook (CC)  
Trevor Rice (CC)

##### The following Council members were not present:

Janise Wiggins

#### Division of Insurance Staff in attendance:

Kim Everett (CC)  
Jeremy Gladstone (CC)  
Jack Childress (CC)  
Alexia Emmermann (CC)  
Nanci Hoffman (CC)

#### Meeting Facilitator:

Deborah Loesch-Griffin

### 1. Call to Order and Roll Call

The meeting was called to order at 10:00 a.m. Deborah Loesch-Griffin proceeded with the roll call. Quorum was met with eight members present and one member absent.

### 2. Public comment

There was one public comment from Las Vegas and no public comment from Carson City.

Brandi Planet, from Ferrari Public Affairs spoke on behalf of “DaVita Dialysis Centers”. She expressed to the Council how much that Ferrari appreciates the Council’s continued support. She asked the Council to keep in mind the issues that dialysis patients face relating to the time distance to a dialysis facility. She also spoke on the use of Telehealth Services to meet network adequacy standards. She indicated in her comments that she would submit to the Division of Insurance DaVita’s comments in a letter to the Council for review.

3. Approval of the Minutes from the July 21, 2017, Meeting. **(For possible action)**  
Ms. Everett asked for review and approval of the July 21, 2017 minutes. Jon Hager asked for two revision’s to be corrected, item 6 (b) (2) and item 7.

Bill Welch made a motion to approve the minutes as amended and seconded by Jon Hager. Motion carried.

4. **Introductory remarks.**

Alexia Emmermann went over the Open Meeting Law and discussed the Council’s charge.

5. Presentations of Data by Division of Insurance Staff. **(For possible action)**  
Presentations of data and information requested by the Council at the July 21, 2017, meeting. Discussion, consideration, and deliberation of data, as well as the potential impact to network adequacy standards.

Jeremy Gladstone presented a slide show of the Council’s data and information requests from the July 21, 2017 meeting. Jeremy went over each subject and explained in depth where the analysis of Medicaid information came from. He reviewed the network adequacy standards of other states and what metrics are involved, such as wait times, enrollee ratios and time and distance standards. His presentation included telehealth data provided by Chris Bosse with Renown.

6. Presentation by Scott Jones of Nevada’s Primary Care Office
  - a. Introduction and general overview of the data his office collects.

Scott Jones, Manager of the Primary Care Office, provided information to the Council relating to the services provided by Primary Care Office. During his presentation he highlighted the data his office collects. The data collected is used to identify Health Professional Shortage areas in Nevada.

The Council discussed the data collected and services that the Primary Care Office provides.

8. Review, discuss, and revise draft report of the Plan Year 2019 recommendations. **(For possible action)**

Agenda item 8 was taken out of order.

- a. Council Member’s Network Adequacy wish list

The members discussed their individual wish list and how they would like the collection of data to be gathered. The Council discussed what type of data they would like to see in the future to assist them in their charge. They also discussed potential sources for obtaining this data. The Council also discussed how they envisioned network adequacy looking in the future and how they might move towards that goal.

b. Review Council’s future considerations

The Council discussed adding additional metrics for determining the adequacy of a network as well as a discussion relating to Essential Community Providers. The Council agreed that the future considerations in the draft report encompassed all of the items raised and discussed so there was no need to change the report. Bill Welch requested that the minutes reflect the discussions the Council had about researching the different data opportunities and reports they wanted.

The following highlights the topics discussed related to data opportunities and reports:

1. Get the raw data that is submitted to the Division from the health carriers during the annual network adequacy certification to assist in the collection of data. Provider counts driven by full time equivalents (“FTE”) and not provider contracts. In addition looking at this data might allow the Council to identify areas of weakness which could be shared with other agencies and interested parties to help address those weaknesses.
2. Determine if it would be possible to collect information on how many consumers have to go out of network to get their health care.
3. Data showing how long it takes a consumer to get the care. The amount of time it takes to get in to the doctor. Looking at adding attestation related to required appointment wait times and exploring the possibility of conducting secret shopper surveys to verify wait times.
4. Determine what data might be available from the various professional boards e.g. Medical Examiner, Psychological Examiners, Nursing, etc.
5. Identify all sources of data among the various entities in order to cross reference the data sets and integrate it into one report.

7. Discussion, Deliberation, and Potential Direction by Council Regarding Network Adequacy Standards for Plan Year 2019. **(For possible action)**

- a. Assignments, timeline, and goal setting  
Ways to collect data and time and distance.
- b. Direction to Division staff concerning assignments
- c. Other matters related to timely and relevant information and collection of specific data regarding network adequacy

The Council discussed the upcoming timelines and tasks for drafting the Council’s recommendations and report to the Commissioner of Insurance by September 15, 2017.

9. Scheduling of Next Meeting Agenda Items.  
Identify agenda items for scheduled Council meetings, to include consideration of public comments.

The Council discussed the agenda items for the September 11, 2017 meeting.

10. Public Comment. **(May include general announcements by Council Members)**

There was no public comment from Las Vegas or Carson City.

11. Adjournment.

The meeting adjourned at 12:31 p.m.

Respectfully submitted,

Nanci Hoffman

DRAFT